

**Review of Think Team Materials**  
**Library Assessment Committee**  
**1/27/09**

**Prefatory Statement:** During the 2006-2007 academic year, library staff members embarked on a long-term goals process centered on various "Think Teams". The teams focused on the following questions:

Where are our students and are we there with them?

What should the catalog and our other discovery and access tools do for our users?

What should we collect?

What are our organizational values?

As a way of assessing past and future goals and priorities for the library, the Library Assessment Committee reviewed all Think Team Committee reports and Think Team progress materials from the past 2-3 years and identified 4 categories:

- 1) Accomplishments
- 2) Ongoing projects/services
- 3) Further study/Decision-Making
- 4) "On hold" issues.

This review process was very helpful to us as a committee, for it identified possible areas of further assessment, especially in the accomplished category. It also enabled us to take note of the many recent accomplishments and ongoing efforts in the library. Many of these changes and improvements would not have happened without the persistent commitment and dedication of individuals and groups working together determined to make positive changes within our organization. In addition, the review identified areas that we may want to focus on for future goal development and improvement, if they are still relevant to the needs of the university, the library and the new strategic plan.

**Accomplished**

Creation of Student Library Advisory Committee

Creation of Electronic Resources Librarian position

Creation of Web Technologies Librarian position

Creation of Digital Production Services

Programmer position – Rick Neal assumed additional duties; Shawn Starkey provides additional support

Undergraduate theses -- Digitized

Research Guides were enhanced; revision of Scholarly Search Engines webpage

Catalog kiosks were installed

Staff nametags were implemented

OPAC interface improvement

New Journal Locator

New Article Finder

Installed new self-check machine

Reference Roundtable includes all library staff

Conference Update Sessions – initiated

Reference Collections were merged

### **Ongoing Projects/Services**

Digitizing local “hidden” collections (*Richmond Dispatch*, Boatwright papers); Further work needs to be done with making them more accessible, promotion, adding metadata, etc.

Emphasis/organization of library data – Assessment Committee and Statistics Committee

Weeding of government documents collection

Report on Faculty/Student interviews

Development of an annual library marketing plan

Needs assessment for staff development

Library website redesign, including web 2.0 features

New materials processing – Science and Business materials processing have been merged

Library promotion emphasis – part of Director, Outreach Services position

Staff Development emphasis – part of Director, Outreach Services position

Library instruction emphasis – part of Head, Information and Instruction Services position

### **Further Study/Decision-Making**

New materials processing – government documents and media materials

MRC video archival project (current server space not available? other issues?)

Off-site storage for Boatwright and Parsons Music Library collections

Discovery tools for rare books and special collections (i.e., creating non-MARC metadata)

How to regularly communicate our library organizational values (created by a Think Team)

--i.e., informal values discussions, value of the week, etc.

Institutional Repository for UR? (student/faculty work? do we establish our own or work with consortiums? who will manage?)

### **On Hold – External Collaborative Efforts Beyond the Library**

Archives unit – needs funding collaboration with IS and the university; VBHS collaboration

Cooperative Collection Development with RALC – requires RALC cooperation

Off-site storage with RALC or VCU – requires cooperation and funding